GLOBAL CONSUMER SURVEY HANDOUT

Global Consumer Survey

Understanding consumer behavior & media usage

The <u>Statista Global Consumer Survey</u> offers a global perspective on **buying behavior and media usage**, covering the **online and offline world** of the consumer.

It is designed to help marketers, planners, and product managers understand **consumer behavior and consumer interactions with brands**.

3.4 billion Customized target groups

50+ industries and topics

Do-it-yourself analyses

56 countries and regions

Content Specials

11,500+ int. brands

1.000.000+ Interviews

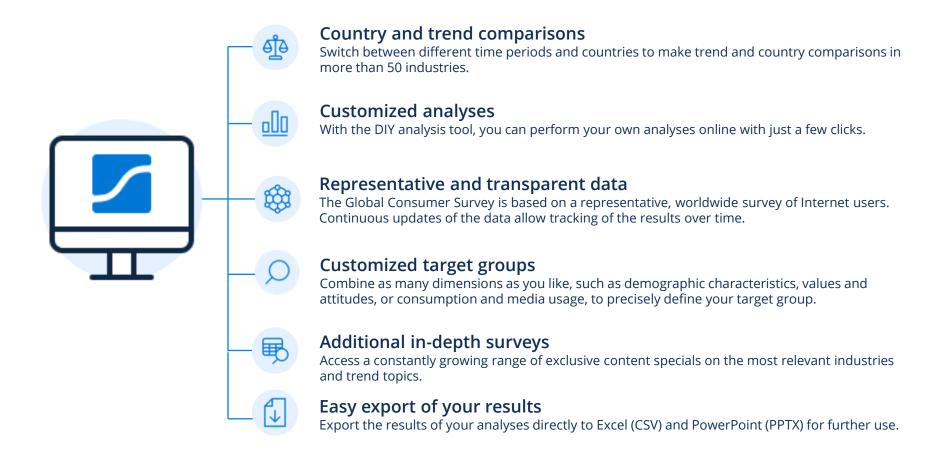
DO-IT-YOURSELF ANALYSIS of the data: Thanks to an **interactive online analysis tool**, users can **select** their own criteria to **create cross tables and customize target groups**.





True benefits

These features make the difference



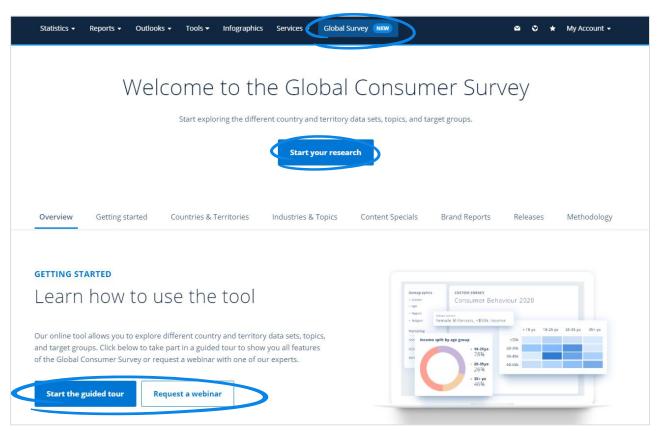




Access to the Global Consumer Survey

You can reach the Global Survey via the main navigation

The "Global Survey" tab takes you directly to the Global Consumer Survey homepage.



Explore now

To get started right away, click the "Start your research" button.

Start the guided tour

Everything you need to know in just a few steps. Use our **guide** to discover the full potential of the Global Consumer Survey in one minute. Choose between a **Quick Start** and a **Professional Tour.**

Request a webinar

get to know all the details of this tool, feel free to sign up for a free webinar by clicking on the "Request a webinar" button and selecting the offer that suits you best.

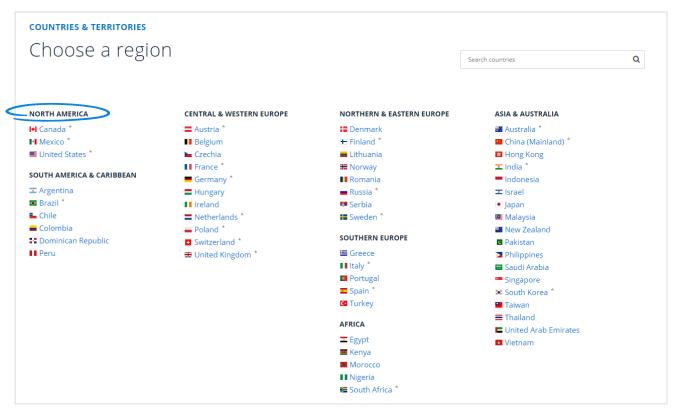


Tο

First steps

Decide on the country where you want to conduct your research

Search out where your consumers are located and compare trends in global consumer behavior. Choose from more than 55 countries with up to 40,000 respondents per country and update.



Extended Survey

4 updates / year

We carry out an extended survey in over **21 countries** which covers at least 12,000 interviews per country and includes the whole questionnaire inclusive brands.

Basic Survey

1 update / year

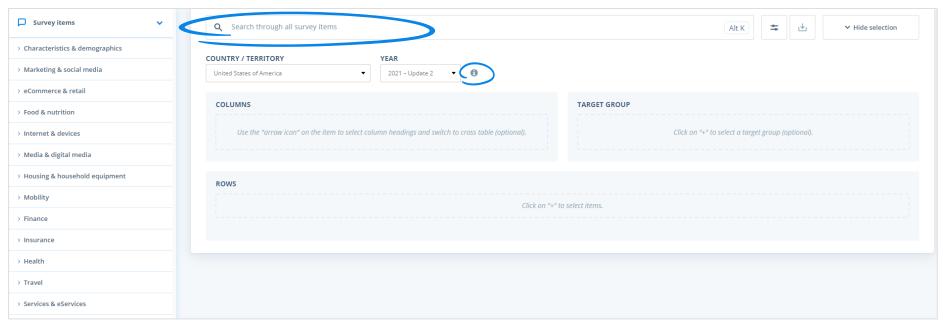
A total of **35 countries** are covered in the basic version of the survey. Here it is a minimum of 2,000 people surveyed. The basic version of the survey covers all industries and topics but does not include brands.



Start your search

More information about the survey and the sample

On the left, select the topics that are of most interest to you. Clicking on the folder opens further subsegments. If you do not find your preferred topic, you can directly use the **search function**. The number of preferred indicators is unlimited.

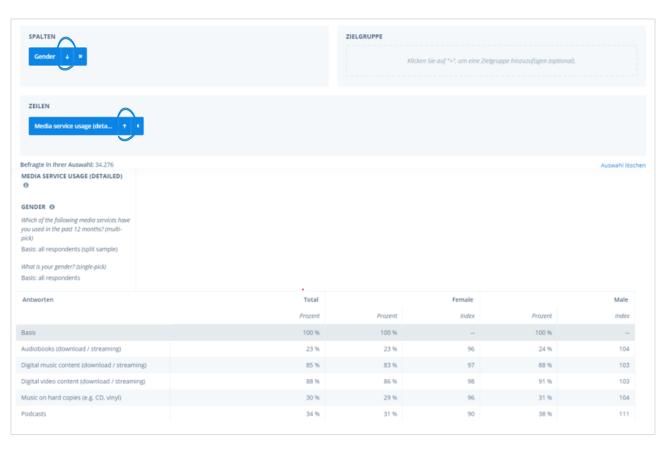


The "i" button on the right side gives you more information about the details of the survey such as the number, age and type of respondents or the time period of the survey.



Your own analysis

To combine the different indicators, simply use our crosstab function



Create cross tables

Add **columns** to your table to learn even more about consumers. This way you can easily compare data.

You can customize **rows and columns** according to your needs and remove indicators at any time.

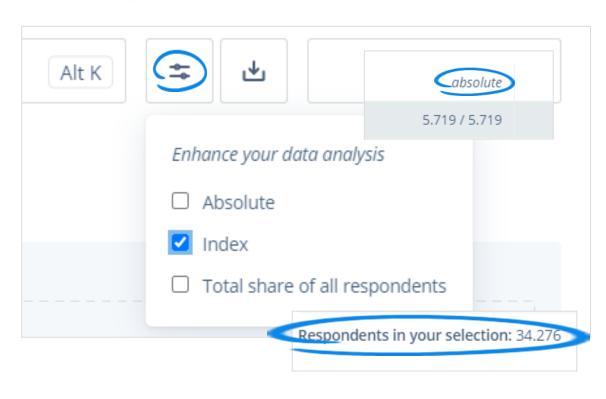
In the **Rows** section, click the arrow next to an item to select it as the column header.

Note that for **"Columns"** you can select only one element each, while for **"Rows"** there is no limit.

Your own analysis

To improve your analysis, choose from the different display options

Under **Settings** you can customize the layout and choose from three different option.



Absolute

The **Absolute** value shows the number of respondents per answer.

Index

The **index** always maps the difference of the considered group to the base. The value shows who is over- or underrepresented. The number presents whether the value is above the value of the total column (index > 100) or below (index < 100).

Example: All respondents = 40%, female= 30% Index = 30/40*100 = 75. This means that women are underrepresented here.

The respondents in your selection

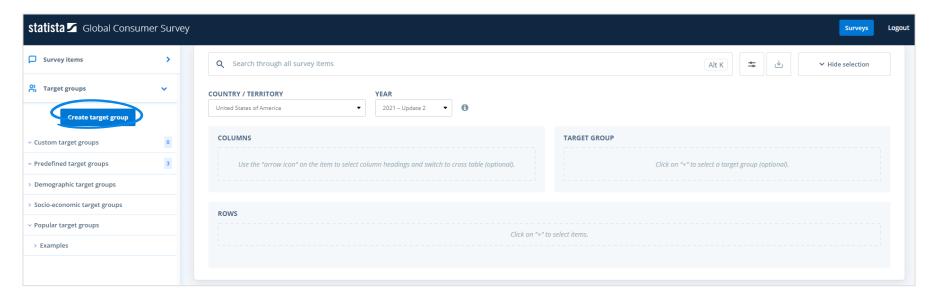
Calculates the percentage value per answer based on the **entire online population**, not just the respondents of the respective question. Since the total number of all participants is presented here, this value is always higher than the absolute.



Customized target groups

Get detailed insights about target groups

The Global Consumer Survey allows you to link different **indicators and create customized target group**. The selected target group transfers to your entire analysis.

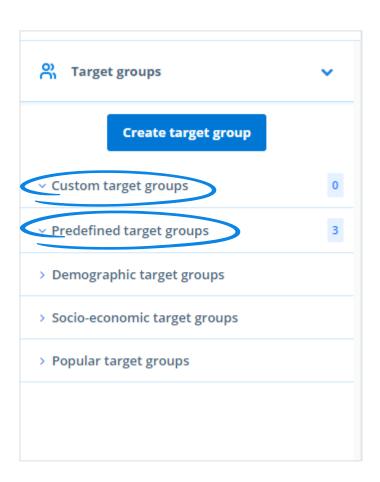


Use your **individual target groups** to gain detailed insights into your behavior and preferences. Here you can analyze your selected indicators related to the selected target group or start a new analysis.



Costumized target groups

Create your own target group or choose a predefined target group



Create your own target group

Click on 'Create your own target groups' and create your own target groups and name them. You can then manage the various groups under 'Own target groups'.

Select predefined target group

Use the **predefined target groups** in the preselection. These are divided into three categories, from which you can select the target group that suits you best.

Demographic target groups

In the demographic target groups you will find the categories **gender**, **age** and **other personal information**.

Socio-economic target groups

The socioeconomic target groups are divided **into income**, **work and education**. Within these categories, there are then subcategories in each case, such as **Higher university degree**.

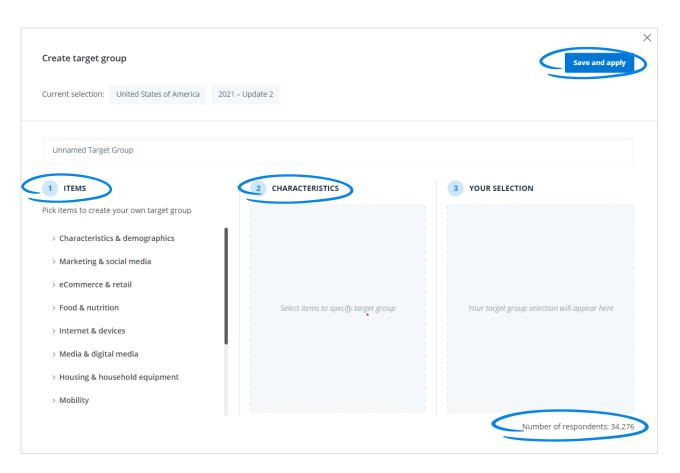
Popular target groups

This category includes **all popular target groups**. Among them is, for example, **Generation Z, suburban families** or even **smart tech users** and many more.



Costumized target groups

Create your own target group



Items

You can select the **individual characteristics** for your target group from the predefined indicators.

Characteristics

Select properties within the various elements, which will then automatically slide into your selection.

Save and Apply

You can **apply** the created target group directly or find it again under **'Own target groups'.**

Note

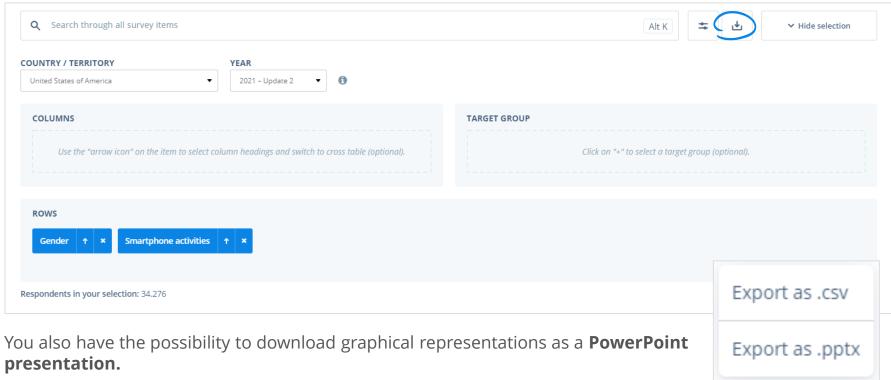
Don't set too many Filters and make sure that the total number of respondents is still representative. The rule of thumb for this is **over at least 100 respondents.**



Export functions

Export your analysis in CSV format

Get your results as Excel (CSV) and work independently with the raw data for further modeling as well as graphics.



presentation.

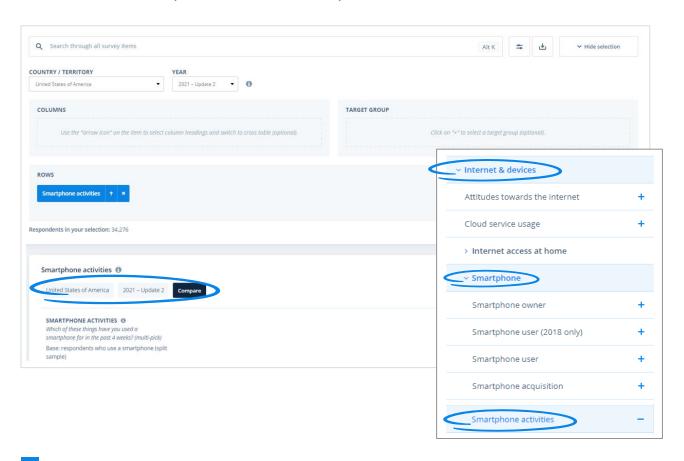




Smartphone activities

Analysis of smartphone activity/use in the U.S.

What activities are performed on smartphones?



Survey items

Navigate to the "Internet & Devices" chapter and select "Smartphone" and then "Smartphone activities".

Compare

For direct comparison you can use the **Compare button** available for each table listed below.

Results

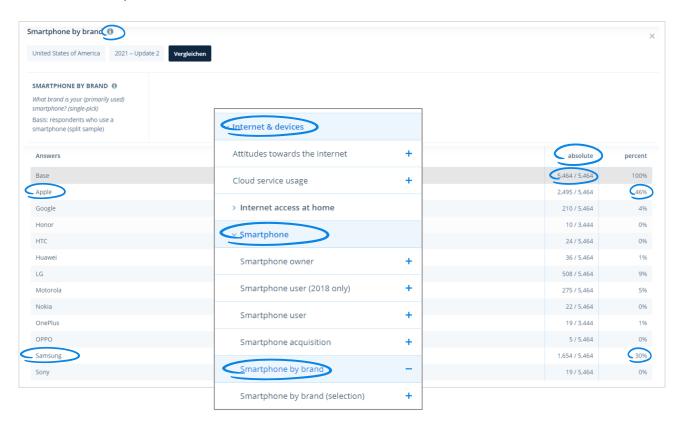
75% of U.S. online users who own a smartphone used it to **chat or write messages** in the past 4 weeks.



Competitor analysis:Brands

Analysis of the smartphone brands category in the USA

Which smartphone brands are used in the U.S.?



Survey items

In "Internet & devices", go to the "Smartphone" subsection. Then confirm on "Smartphone by brand."

Info- Button

The "info button" next to the survey shows you that the question, which was first asked in 2018, has not been changed since then. The marks, however, are updated annually.

Absolute

This question has been answered by **5,464** participants.

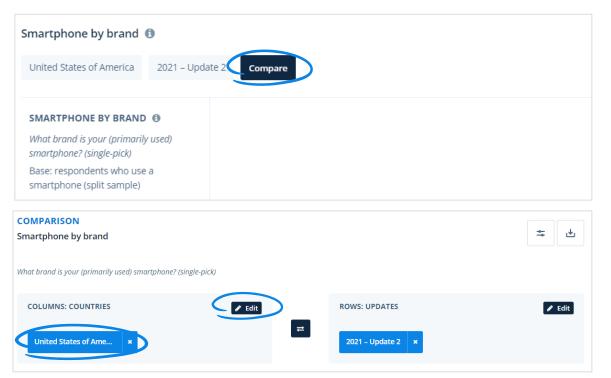
Results

Apple is the most used brand with **46%**, followed by Samsung with **30%**.



Analysis of the smartphone by brand category in the USA

Which smartphone brands are used in the U.S. compared to the U.K. and Germany?



Selection

If you want to compare only the biggest brands, go to "Smartphone by brand (selection)" - this will make the comparison easier.

Compare

Click on **"Compare"** to display an individual comparison between countries.

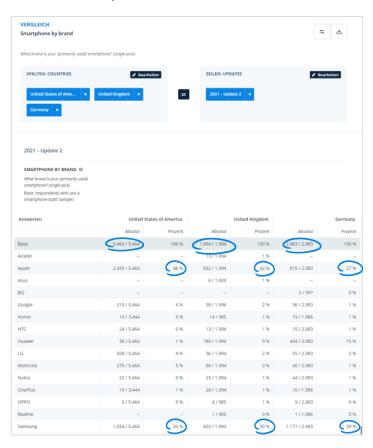
Edit

Click "**Edit**" to add different countries to the analysis. You can select as many countries as you like.



Analysis of the smartphone brands category in the USA

Which smartphone brands are used in the U.S. compared to the U.K. and Germany?



Absolute

In the USA, **5,464** respondents answered this question. In the UK, there were **1,994** respondents, and in Germany, **2,983** people were surveyed on this question.

Result

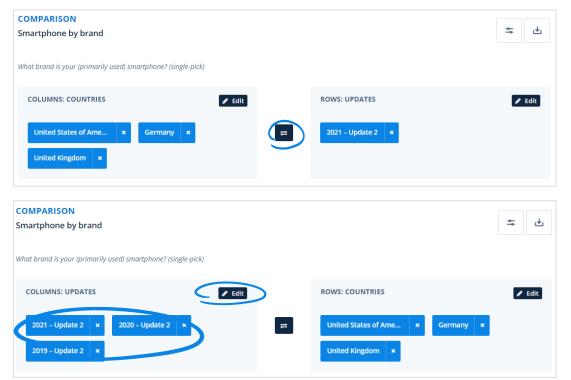
Apple usage is highest in the U.S. (46% or also 2,495 people) and lowest in Germany (27%). In the UK, 42% of respondents use the Apple brand.

Samsung has the highest usage in Germany with **39%** (**1,171** people). **30%** of respondents in both the US and the UK use the Samsung brand.



Comparison of smartphone brand usage with other countries and over time

How has smartphone brand usage evolved over time in the U.S. and other countries?



View

Switch between **updates and countries in the comparison** view.

Selection

You can now select **multiple updates** and deselect or add countries.

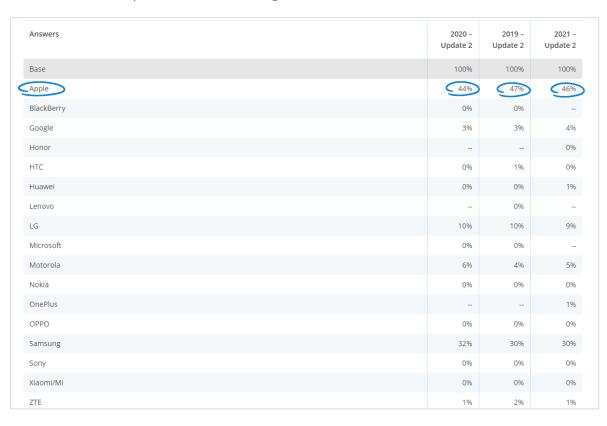
Updates

Four updates are made every year. Thus, you can analyze changes within one year or compare values of different years and thus see tendencies.



Comparison of smartphone brand usage with other countries and over time

How has smartphone brand usage evolved over time in the U.S. and other countries?



Results table 1

Apple smartphone usage is relatively stable in the US. In the 2nd half of 2019, usage was **47%** of respondents. By the end of 2020, the share was **44%**, and in 2021, it rose again slightly to **46%**.

Results table 2

In the UK, the picture is similar over time. There, the use of Apple smartphones was **40%** in 2019. In the 2nd half of 2020, the figure rose to **43%** and at the end of 2021, it dropped to **42%**.

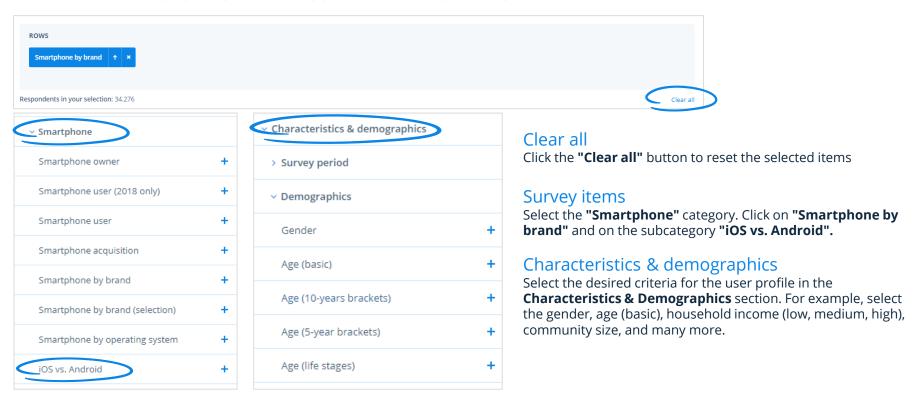
Results table 3

In Germany, on the other hand, the use of Apple smartphones increased over the years. In the 2nd half of 2019, **22%** of respondents used Apple smartphones, and by the end of 2021, this share had risen to **27%**.

User profile

Comparison of smartphone brand usage with other countries and over time

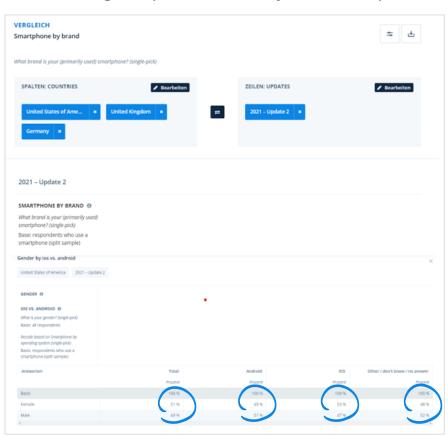
What is the demographic profile of Apple vs. Samsung smartphone users?



User profile

Smartphone brands compared in the USA

The following compares the survey item smartphone brands between men and women in the United States.



Android

Android is used by more men than women (51% vs. 49%).

Total

Overall, more women than men participated in this survey (51% vs. 49%).

IOS

IOS is mainly used by women (53% vs. 47%).

Other/ don't know/ no answer

Of those who answered other, don't know, or no response, **48%** are women and **52%** are men.



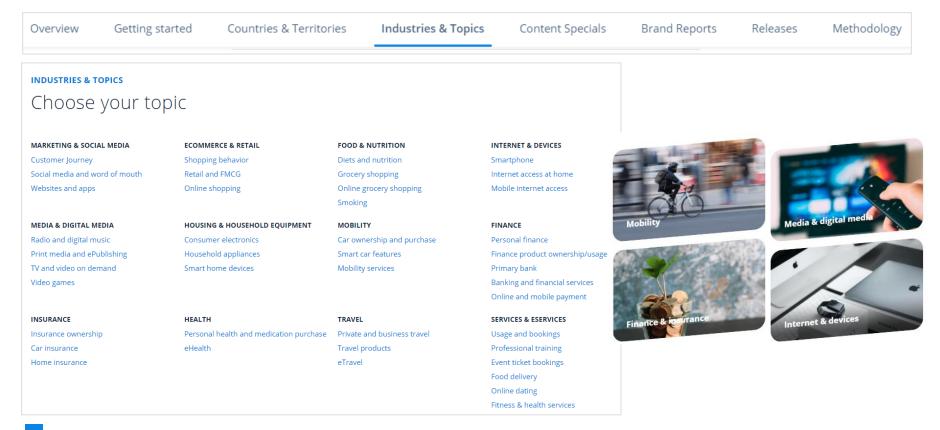


Industries and topics

Find a suitable topic for your analysis

Explore more than **50 industries and topics** from the online and offline world. From social media to mobility to smart home, travel and much more.

Within the industry, select the topic of most interest to you and gather comprehensive market insights.

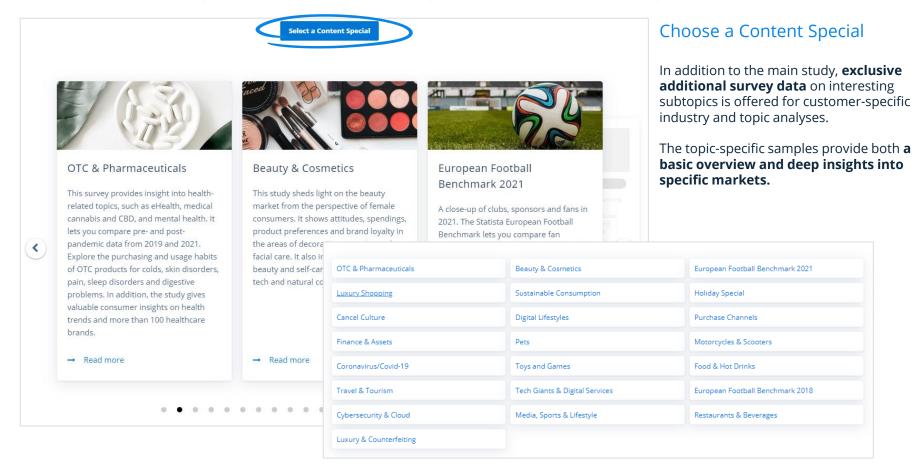




Content Specials

Additional survey data on exciting subtopics

Discover our content specials. You will find them right under the sectors and topics.

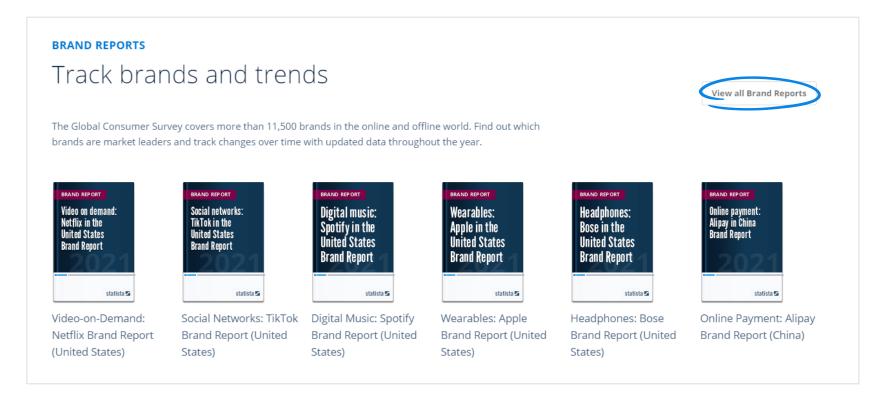


Brand Reports

Track brands and trends

You can find our Brand Reports below the Content Specials.

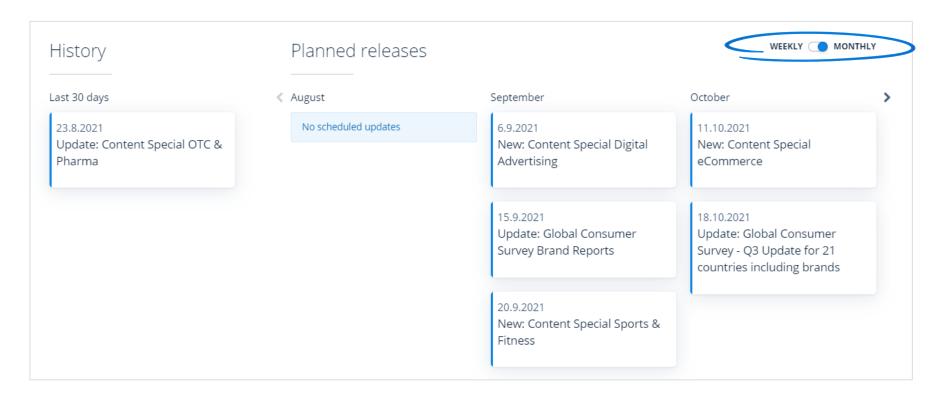
Get to know customers through survey data on usage, behaviors and attitudes, opinions and preferences across countries and industries.



Releases

All upcoming updates at a glance

To keep you up to date, we have collected **all planned updates** of the Global Consumer Survey in a calendar for you. Here you can discover all upcoming news in either a monthly or a weekly view.





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Are you interested? Then make your enquiry now: kundenservice@statista.com







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