# Getting Started with the S&P Capital IQ Platform

Sounds financial decisions must start with an excellent grasp of your universe. Your subscription to the S&P Capital IQ platform gives you the research tools and extensive reports needed to elevate your understanding of markets and make informed decisions. We encourage you to get started right away, and our product training and support teams can help.

## S&P Capital IQ product training – one-on-one or on demand

As a new client, you will receive a dedicated relationship manager to assist you in getting started by providing an overview of what's available and where to find it.

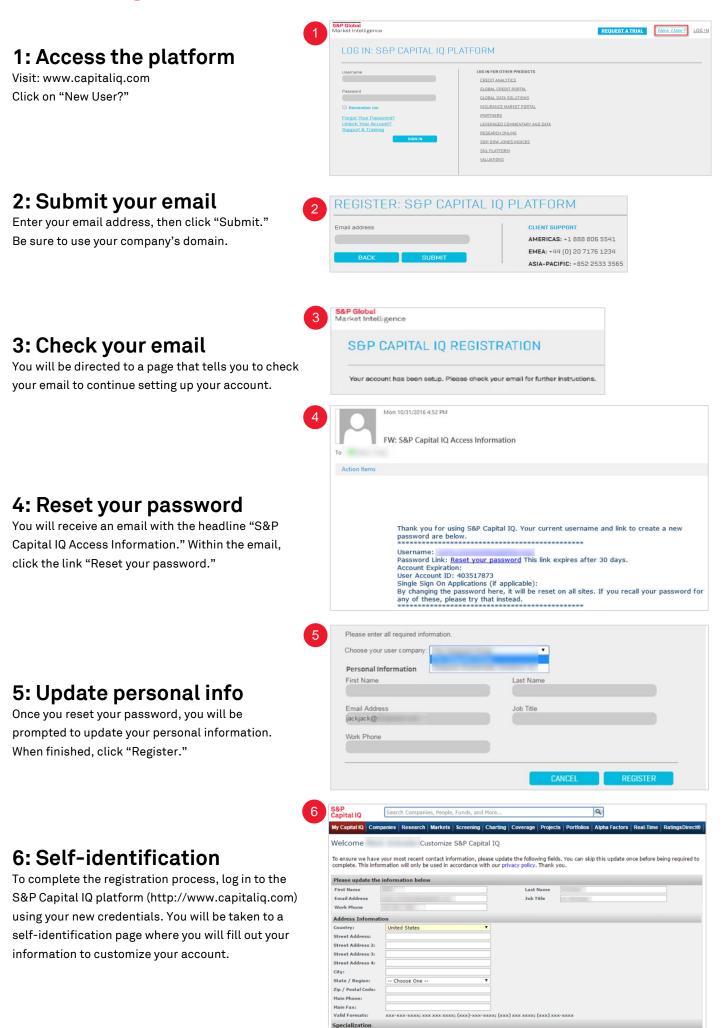
The Help section of the web platform contains valuable training materials including sections on Getting Started, Release Notes, Popular Functions, and Popular Topics to browse at your convenience.

## Around-the-clock support for your around-the-clock schedule

Nothing satisfies us more than helping you complete a project or meet a deadline, no matter what time it is. Our support team has extensive training on the product suite, capital markets and industry-specific workflows, and is available 24x7x365 to help troubleshoot and execute a wide range of complex, time-sensitive tasks. From converting Excel models to run on S&P Capital IQ platform formulas to providing training on the PresCenter application, our support team is here to help you solve your toughest challenges and develop actionable solutions.

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## How to Register as a New User



## About S&P Global Market Intelligence

S&P Global Market Intelligence integrates financial and industry data, research, and news into tools that help track performance, generate alpha, identify investment ideas, understand competitive and industry dynamics, perform valuation, and assess risk.

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For instructions and videos on how to set up portfolios in the SNL platform, visit the Online Help Guide and search 'Portfolio'.

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