



*Last updated: 16 June 2026*

## **Privacy Notice for Study Psychologist Services**

At Hanken, the protection of your personal data and privacy, as well as the responsible processing of your data, is of utmost priority.

This page describes the processing of personal data in connection with the use of study psychologist services at Hanken. A general description of personal data processing at Hanken can be found [here](#).

### **1. Data Controller and Contact Information**

Data Controller: Hanken School of Economics (hereafter: Hanken)

Contact Information of the Data Controller: P.O. Box 479, 00101 Helsinki, Phone: +358 (0)29 431 331

Contact person for data processing inquiries: Sabina Lehtinen, [sabina.lehtinen@hanken.fi](mailto:sabina.lehtinen@hanken.fi)

Contact Information for DPO: [dpo@hanken.fi](mailto:dpo@hanken.fi)

### **2. Why Does Hanken Process Your Personal Data?**

Hanken processes your personal data in connection with appointment booking and visits to the student psychologist. The data is also used for statistical purposes.

### **3. What is the Legal Basis for Hanken's Processing of Your Personal Data?**

The processing of personal data is based on Articles 6.1(e) (task carried out in the public interest and exercise of official authority) and 6.1(c) (legal obligation) of the GDPR. Hanken is under no statutory obligation to provide student psychology services; rather, these services form part of the study and guidance services provided to fulfill the statutory educational mission under the Universities Act (558/2009). The student psychologist is a licensed psychologist who complies with applicable legislation and professional ethical standards in their work.

### **4. What Personal Data is Collected and Processed at Hanken?**

Hanken only processes personal data necessary for the specific purpose for which it is collected. The personal data collected includes:

- Individual information (name, personal identity number)
- Contact details (telephone number, email address, address)
- Study-related information (department, subject, programme, year of study, student number)
- Any additional information provided by the data subject in connection with booking an appointment or during visits
- Any notes, summaries, certificates or statements made by the student psychologist in connection with booking appointments or visits

Your personal data is only processed by the student psychologist.

### **5. How Does Hanken Collect Your Personal Data?**

Data is collected from the following sources:

- Directly from you
- Any notes made by the student psychologist in connection with appointment bookings or visits

## **6. To Whom May Hanken Disclose Your Personal Data?**

With your consent, personal data may be disclosed to third parties, such as the student health services. In other cases, your personal data will not be disclosed to third parties.

## **7. Transfer of your Personal Data to Third Countries**

Your personal data will not be transferred to third countries outside the EU/EEA.

## **8. How Long Is Your Personal Data Stored?**

The data is stored in the electronic records system Diarium (Nordhealth Finland Ab) and is deleted upon request or four years after the end of contact with the student psychologist. Appointment booking data is deleted each academic year.

## **9. Your rights under the GDPR**

### **9.1. Right of Access and Right to Rectification of Personal Data**

In accordance with the GDPR, you have the right to know what personal data Hanken processes about you. You also have the right to have inaccurate personal data rectified, without undue delay. If your personal data is incomplete, you have the right to have data completed, with regards to the purpose of the processing.

### **9.2. Right to Erasure and Withdrawal of Consent**

You have the right to request the erasure of your personal data if it is no longer needed for the purpose for which it was collected or processed. However, this right does not apply if the processing is necessary for:

- Compliance with a legal obligation,
- The performance of a task carried out in the public interest or in the exercise of official authority vested in the controller,
- The establishment, exercise, or defence of legal claims, or
- Exercising the right of freedom of expression and information.

If the processing of your personal data is based on consent, you have the right to withdraw your consent. If there is no longer a legal basis for processing after withdrawal, your personal data will be deleted.

### **9.3. Right to Restriction of Processing**

You have the right to request the restriction of the processing of your personal data in certain situations. This applies if:

- You contest the accuracy of the personal data – during the period required to verify the data,

- The processing is unlawful, and you oppose the erasure of the personal data and instead request the restriction of its use, or
- Hanken no longer needs the personal data for the original purpose, but you need them to establish, exercise, or defend legal claims.

#### **9.4. Right to Data Portability**

You have the right to receive your personal data that you have provided to Hanken or to have your personal data transmitted to another controller in certain cases.

#### **9.5. Right to Object to Processing**

You have the right to object to the processing of your personal data if the processing is based on a public or legitimate interest.

#### **9.6. Right Not to be Subject to Automated Decision-making**

You have the right not to be subject to a decision based solely on automated processing, including profiling, which produces legal effects concerning you or similarly significantly affects you.

### **10. Exercising Your Rights**

To exercise your rights under the GDPR, you may contact Hanken's Data Protection Officer by email at: [dpo@hanken.fi](mailto:dpo@hanken.fi).

If you believe that the processing of your personal data violates the provisions of the GDPR, you have the right to file a complaint with the [Office of the Data Protection Ombudsman](#).

### **11. Right to be Informed of a Personal Data Breach**

If a personal data breach occurs that is likely to result in a high risk to your rights and freedoms, Hanken, as the data controller, is obliged to inform you of the incident without undue delay.